**Learning Management Platform**

**User Types**

1. Admin
2. Guest
3. Member
4. Premium Member
5. Organization Founder
6. Instructor

**Function for each user type**

|  |  |  |
| --- | --- | --- |
| **No.** | **User Type** | **Functions** |
| 1. | Admin | * Dashboard * User Management * Organization Management * Announcements Writing |
| 2. | Guest | * Course Lists Viewing * Organization Preview * Course Preview * Announcements * Choose membership options |
| 3. | Member | * User Profile * Course Lists Viewing (Including Search Function) * Course Enrollment * Progress Tracking * Organization and Course * Viewing Personalized Recommendations * Bookmarking * Certificate Generation * Organization Registration |
| 4. | Premium Member | * Full Course Content * Exclusive Courses * Discount |
| 5. | Organization Founder | * Dashboard * Instructor Management * Course Management * Assignment Management * Announcements Writing * Compliance and Security * Revenue Management * Awarding |
| 6. | Instructor | * Dashboard * Course Management * Assignment Management * Grading and Feedback * Communication and Support |

**Function of Admin**

1. Dashboard
2. User Management
3. Organization Management
4. Announcements Writing

**Function of Guest**

1. Course Lists Viewing (Including Search Function):
   * Browse all available courses.
   * Search specific courses via search box by entering keywords or titles.
2. Organization Preview:
   * Search organizations via search box by entering the organization's name or keywords.
   * Click on a specific organization to view its profile and can see a brief description, mission, vision and reviews.
   * Access a list of all courses uploaded by the organization.
   * Click on any course to view detailed information and enroll if allowed for guests.
3. Course Preview:
   * Gain access to limited previews of courses.
4. Announcements:
   * Stay informed about important platform updates and upcoming courses through announcements.
5. Choose membership options
   * Choose to become a member or upgrade to a premium membership to unlock additional features and benefits.
   * Membership benefits may include access to full course content, exclusive courses and discounts.
   * Can click on the membership options provided and follow the steps to sign up for a membership plan that suits their needs.

**Function of Member**

1. User Profile:
   * View personal profile details.
   * Monitor progress of the courses taken.
   * View completed course and certificates.
2. Course Lists Viewing (Including Search Function):
   * Browse available courses.
   * Search specific courses via search box by entering keywords or titles.
3. Course Enrollment:
   * Enroll in courses of interest.
4. Progress Tracking:
   * Monitor and track overall progress across multiple courses and view detailed analytics.
5. Organization and Course Viewing:
   * Access information about organizations and their uploaded courses.
6. Personalized Recommendations (Mandatory)
7. Bookmarking
8. Certificate Generation:
   * Upon completion of a course, members can receive a digital certificate to showcase their achievements.
9. Organization Registration:
   * Members have the option to register organizations if desired, enabling them to upload and manage courses under their organization's profile.

**Function of Premium Member**

1. Full Course Content:
   * Unlock access to the entire content library, enable to explore and enroll in any course without limitations.
2. Exclusive Courses:
   * Gain access to premium-exclusive courses that are not available to regular members.
3. Discounts:
   * Enjoy discounted rates on courses available on the platform. These discounts serve as a reward for premium membership and can enhance the overall value proposition.

**Function of Organization Founder**

1. Dashboard
2. Instructor Management
3. Course Management
4. Assignment Management
5. Announcements Writing
6. Compliance and Security
7. Revenue Management (Extend)
8. Awarding
   * Celebrate the achievements to instructors within the community.

**Function of Instructor**

1. Dashboard
2. Course Management
3. Assignment Management
4. Grading and Feedback
5. Communication and Support:
   * Interact with students (members) using different communication channels, such as live discussion and messaging.